Wi-Serve

Paging System

HOSPITALITY SOLUTIONS

Wi-SERVE system
extend your reach

What is Wi-Serve?
Wi-Serve stands for "wireless service" is the utilisation of wireless technology to extend your reach in serving our guests more efficiently.

Wi-Serve Paging System was developed to aid restaurant operators to systematically contact their guests while maintaining a pleasant and quiet environment.
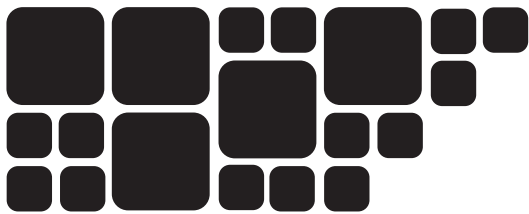
It caters to a wide range of operations. You could contact your guests by paging them when their order is ready for collection or when their table is ready to be seated. There are three options to alert your guests - flash, beep or vibrate.

You could complement your operations further with Wi-Serve Table Call Paging System and Wi-Serve SMS/MMS Marketing Communication to support your service staff and increase repeat visits respectively.

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Operation:

Wi-Serve Paging System consists of one transmitter and many hand held coaster pagers. To page any coaster pager, simply enter the pager number on the transmitter and press send and your guest will immediately receive alert on his coaster pager.

Features:

- Up to 500m coverage, perfect for large restaurant and multiple levels
- Alerts using flashing lights, vibration or beeps to your guests
- Simple for guest and staff to use, rechargeable coaster pagers and compact in size
- Out of range melody to reduce pager loss
- "SMART" Coaster Pager Charging System - charging stops when coaster pager reaches full charge
- Advertisement on coaster pager
- Integration with POS system / Computer system

Advantages:

- Co-opt guest into your service delivery process
- Divert your manpower to other important areas of operations
- Organised guest management queuing system
- Optimize your overall operation

Applications:

Food Court, Restaurant, Cafe, Coffee House and Self Service Counter.

Installation:

Place the desktop transmitter near to food collection counter and place the coaster pagers on the charger base near to cashier counter.

Technical Specifications:

Transmitter:

- Power adaptor: AC 110 / 220V, 60 / 50Hz output 12V DC
- Built-In rechargeable battery:
  - 20hrs standby time with out of range feature turn OFF
  - 2hrs standby time with out of range feature turn ON
  - Maximum transmitting time: 1000 times
- Low battery display
- Wireless UHF, Frequency: 433.92MHz
- Up to 500m coverage range
- Built-in-clock
- POCSAG Code
- FM modulation
- Data Rate: 512BPS, 1200BPS
- Operation Temperature: -10c to 60c
- Dimension: 200 x 210 x 90mm

Digital Coaster Pager:

- UHF, frequency: 433.92MHz
- POCSAG Code
- Data Rate: 512BPS, 1200BPS
- Power: rechargeable battery
- Pagers alert modes flash, vibe or beep for versatility
- Size/Weight: 100 mm Diameter, 20mm thickness/100g
- Powered by 2 X AAA 2.4V rechargeable battery

Chargers:

- Round charging base for coaster pagers maximum capacity of 15 coaster pagers

Digital Coaster Pager

Round Charging Base

Transmitter

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